



Professional Resume

Lorne Cook

Summary of Qualifications

Mr. Cook brings a wealth of knowledge and expertise gathered over a lifetime of experience in the practical applications of problem solving in complex environments. A recognized book author on problem solving in industry, Mr. Cook introduces the concept of systemic methods of possessing and information gathering in practical easy-to-understand terms for quality, process engineering, and manufacturing professionals.

Areas of Expertise

- Training (Problem Solving/Quality Principles, Business Processes & Systems/Lean Manufacturing)
- Quality Principles / Systems design & development
- General Motors General Procedures and APQP Facilitation
- IT Systems Development for Plant Quality Systems
- Operations Management

Professional Experience

- A distinguished 35-plus year career at General Motors in roles such as: Quality Manager North American Vehicle Operations, Quality Manager North American Car Group, Engineering's Quality/Manufacturing Manager, and Director of Training for a team of 9,000 employees in North America. Mr. Cook designed the "global Customer Audit" for General Motors assembly facilities world wide.
- Developed IT systems that support the GM Quality Business Processes.
- Managed Quality Engineers that were responsible for the implementation of Quality processes at a plant level.
- Represented GM Quality on developing requirements for Corporate-Wide Data Warehousing.
- Designed, Developed, Installed and Managed GM's initial First Time Quality efforts for GM Powertrain.
- Developed Specialized Training and Delivery of Problem Solving Tools for GM Powertrain.
- Managed multi- fasted Quality Initiates at various GM manufacturing locations
- Developed and Implement training materials that supported multi GM Manufacturing facilities
- Taught Problem Solving & Competitive Manufacturing at GM University
- Author of a book on Problem Solving, Published by Addison Wesley

Education

- 1961-1966 - Tri- State University, Angola, IN. -- B.S., Finance and B.S. Mechanical Engineering
- GM Advanced Management Training Program

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